



joonto™

Joonto vSYNC Set-up Instructions

Updated 09/28/2022



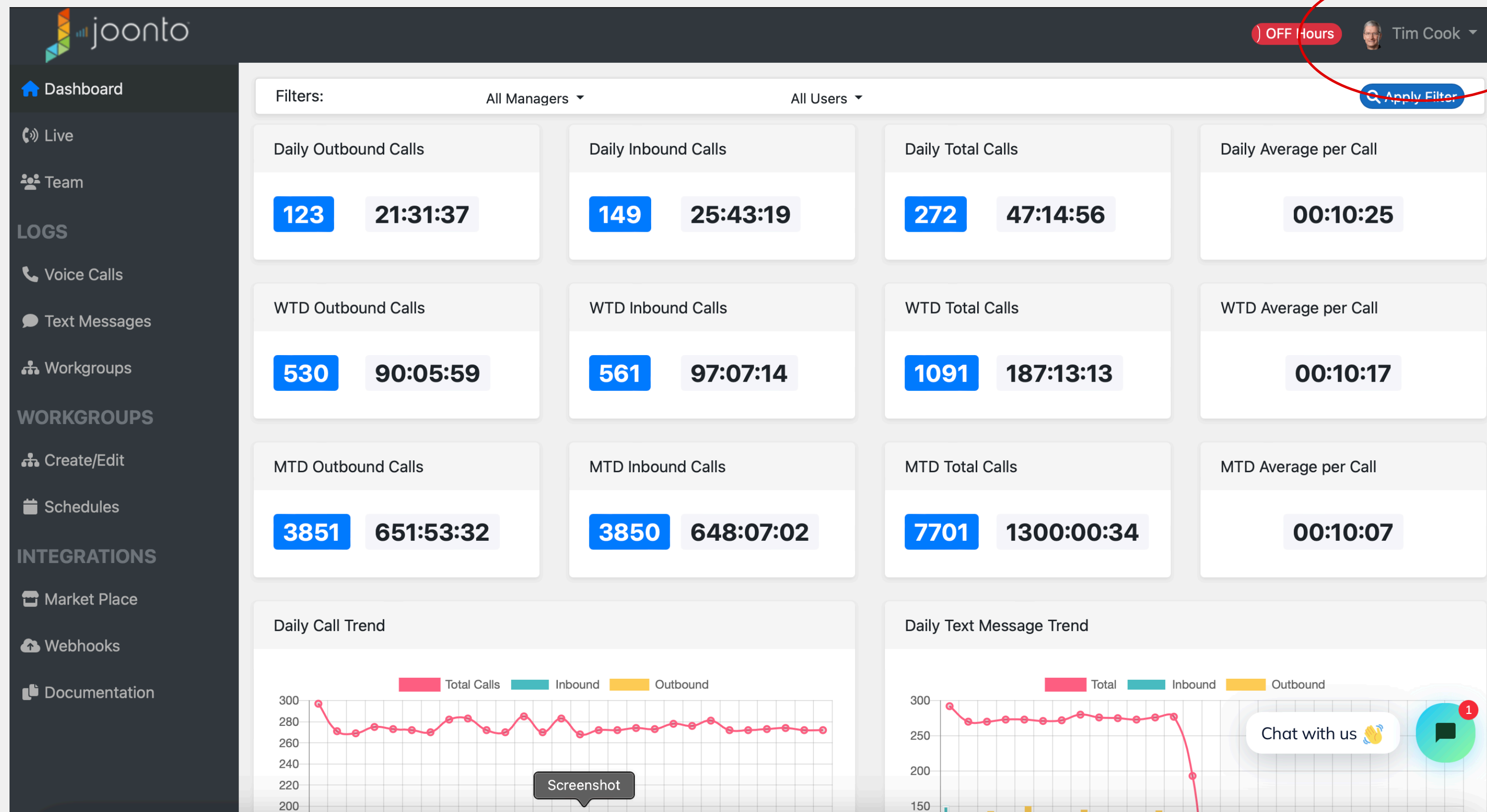
Sign In

Login

[Register Now](#)

[Forgot Password?](#)

Step 1: Log into your Joonto Dashboard
at <https://dashboard.joonto.com>



Step 2: Click on your name at the top right and go to -> 'Profile & Preferences'

The dropdown menu for 'Tim Cook' (demo@joonto.com) is shown. The 'Profile & Preferences' option is circled in red. Other options include Personal Schedules, My Contacts, Account, Billing, Help & Support, Sign out, and Privacy Policy.

Schedule

ON Hours

My Personal Schedule


Create/Edit My Schedules

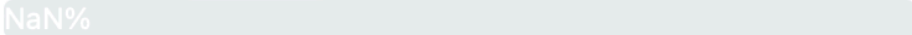
Off-Hours Forwarding

Send to Mobile Voicemail

Voicemail Options


My Accounts

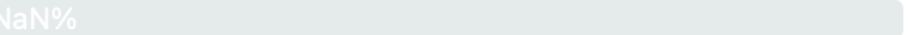
**Google**



NaN%


Connect

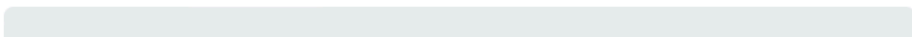
**Outlook**



NaN%

Connect

**iCloud**

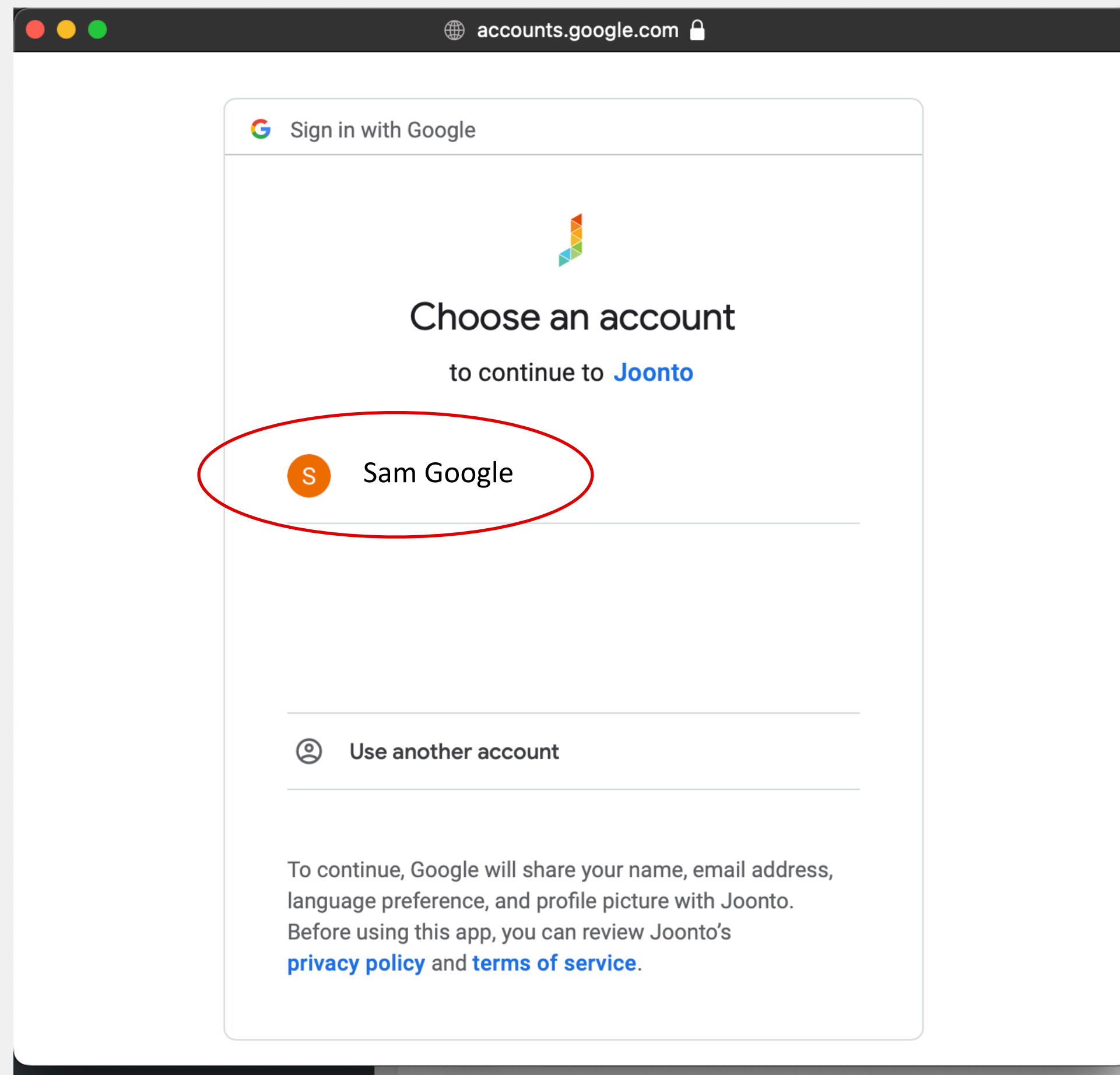


Connect

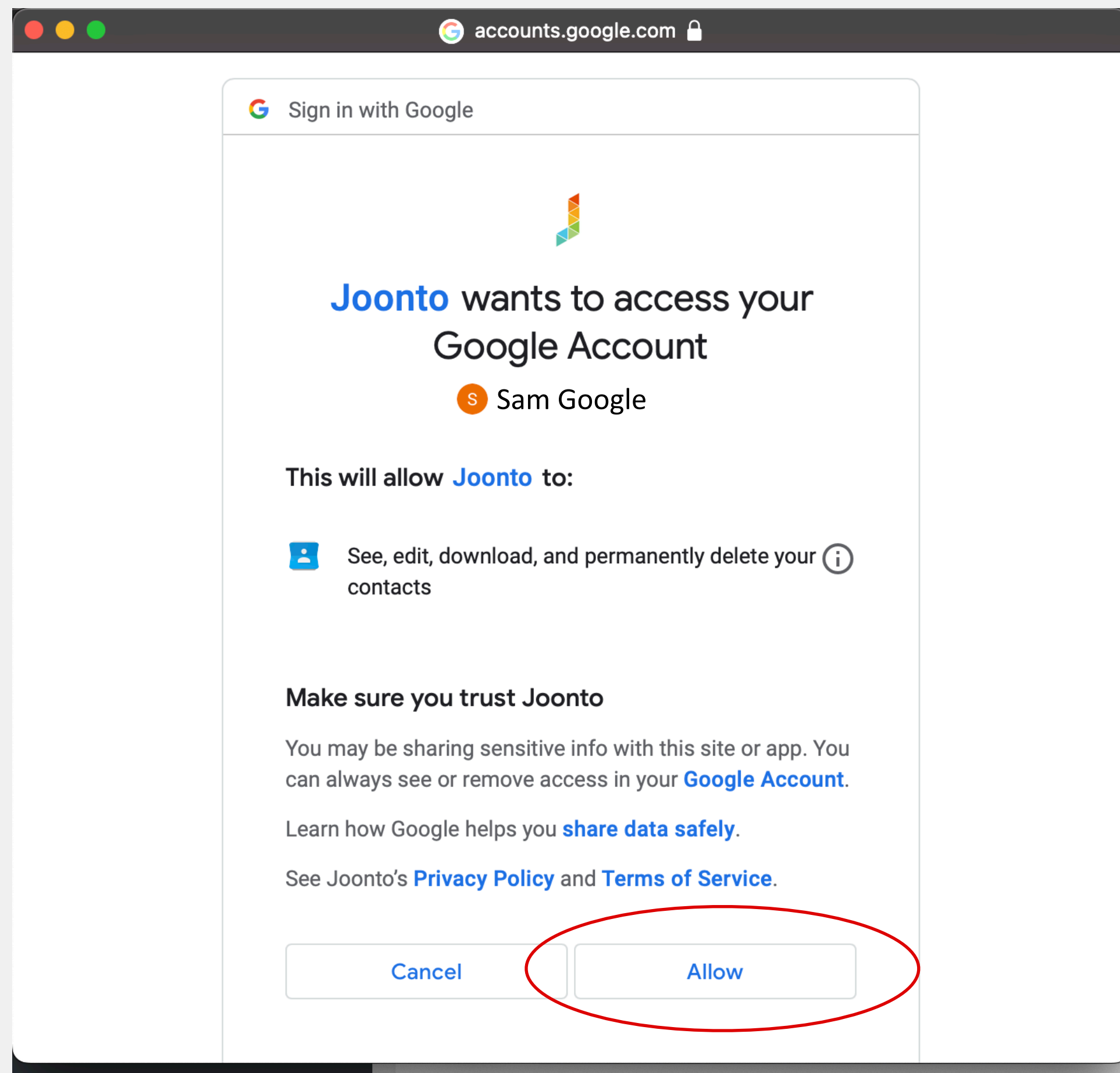
Send New Joonto Number to All My Contacts

BETA

Step 3: Scroll Down to the Section of “My Accounts” and click on “Connect” under the Google section.

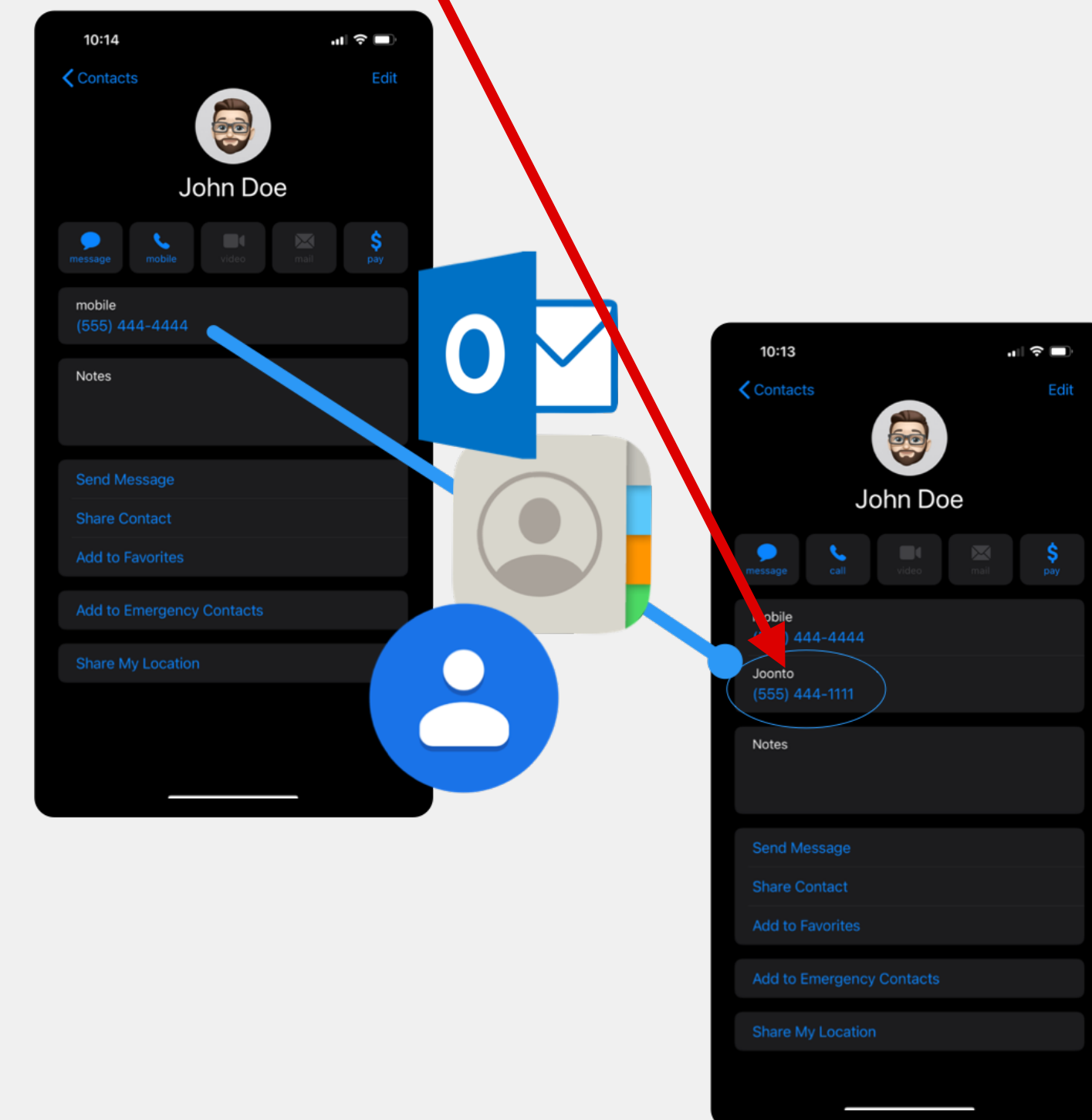


Step 4: Select the Google Account you wish to vSYNC with your Google Contacts



Step 5: Allow Joonto to access your Contacts in Google. This allows Joonto to add a secondary “Joonto vSYNC” number to each of your contacts.

Note: Once we sync your accounts, your Contacts will look like the one below with a new random Joonto Phone number assigned...



Step 6: As your contacts begin syncing, you can watch the status in the window below:

My Accounts

G

Google

Re-sync

Disconnect

Sync complete. 10 contacts imported.

Outlook

NaN%

Connect

iCloud

Connect

Send New Joonto Number to All My Contacts

BETA

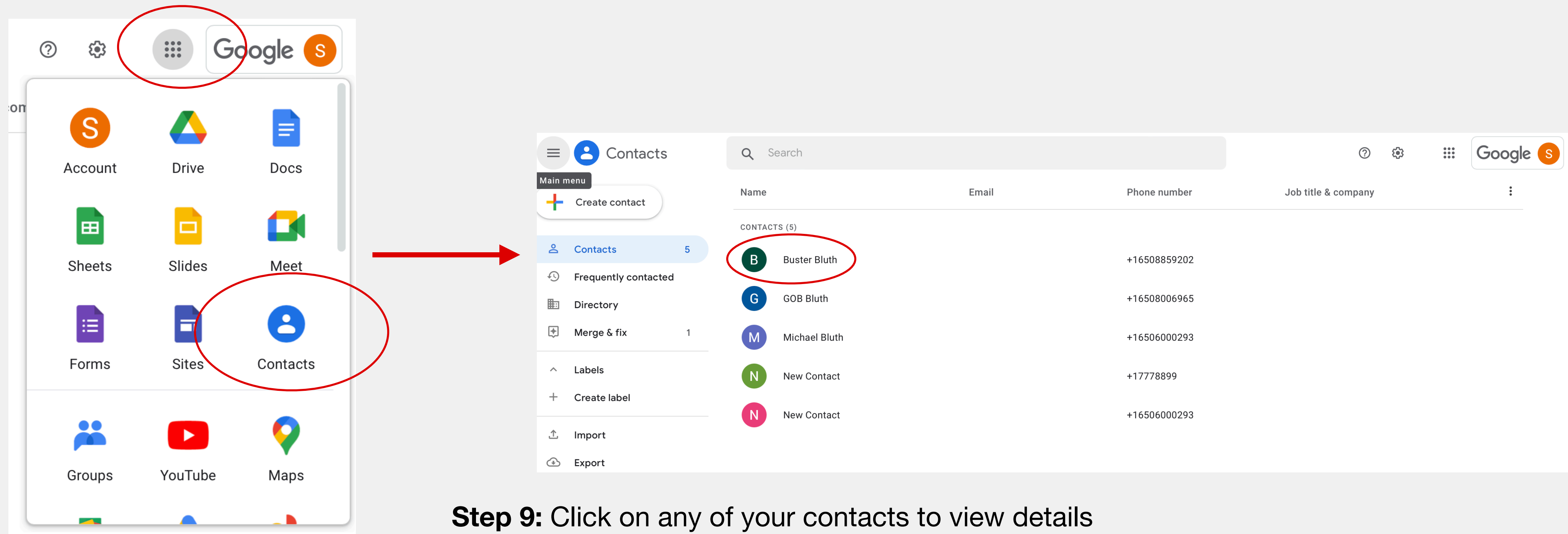
Google Contacts

Viewing your synced Contacts



Step 7: Go to your account at google.com to see your contacts.

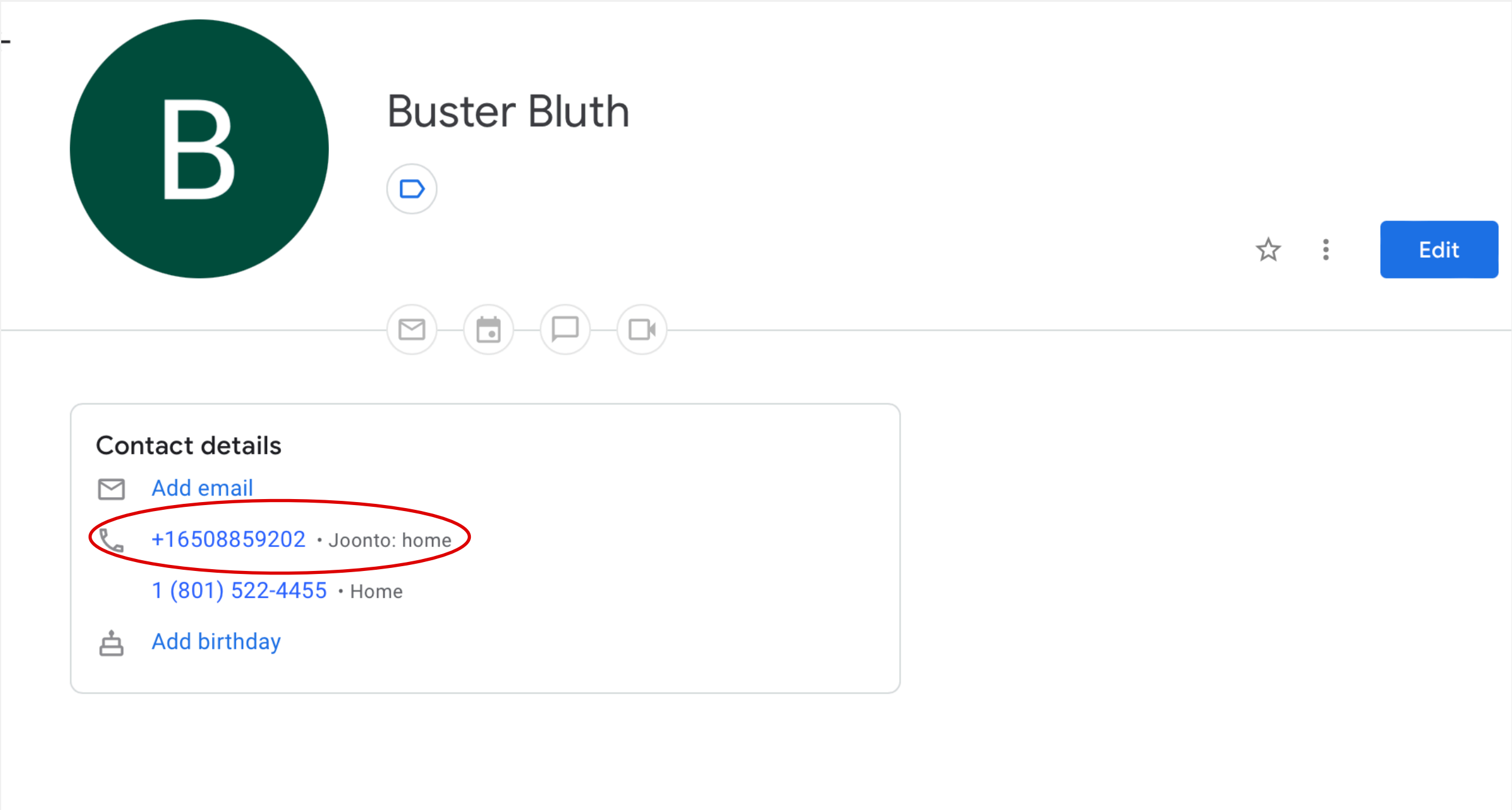
Step 8: Go to your Google Menu -> Select “Contacts”
at google.com (My Account)



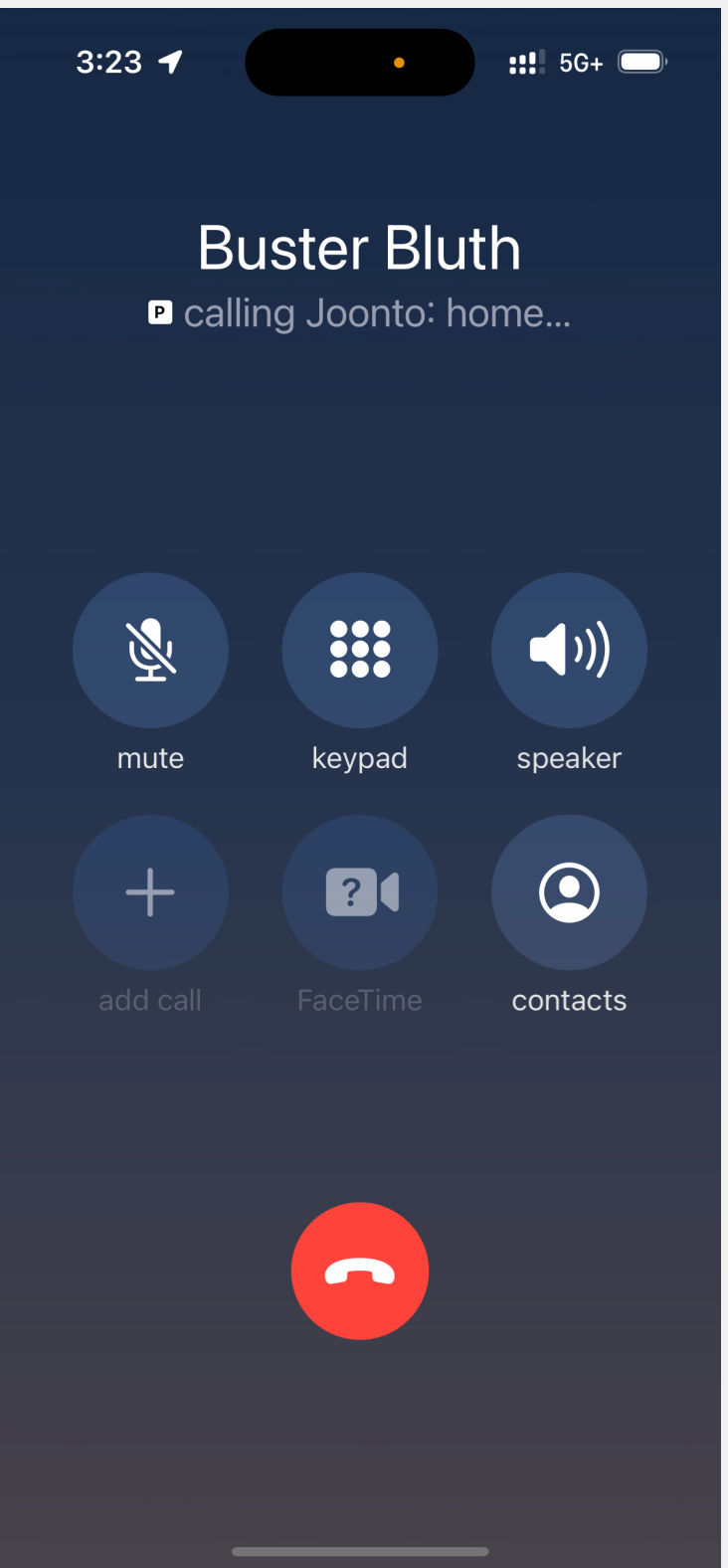
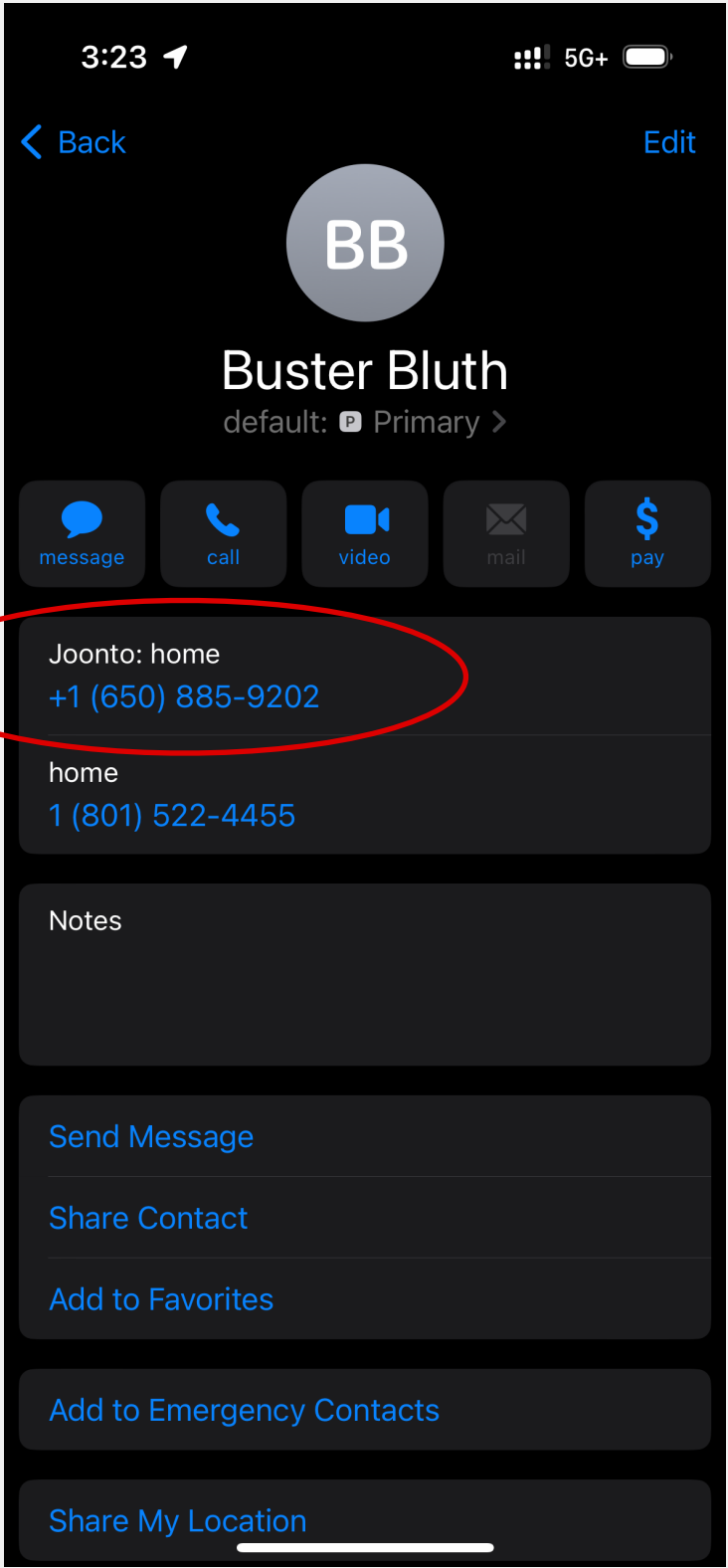
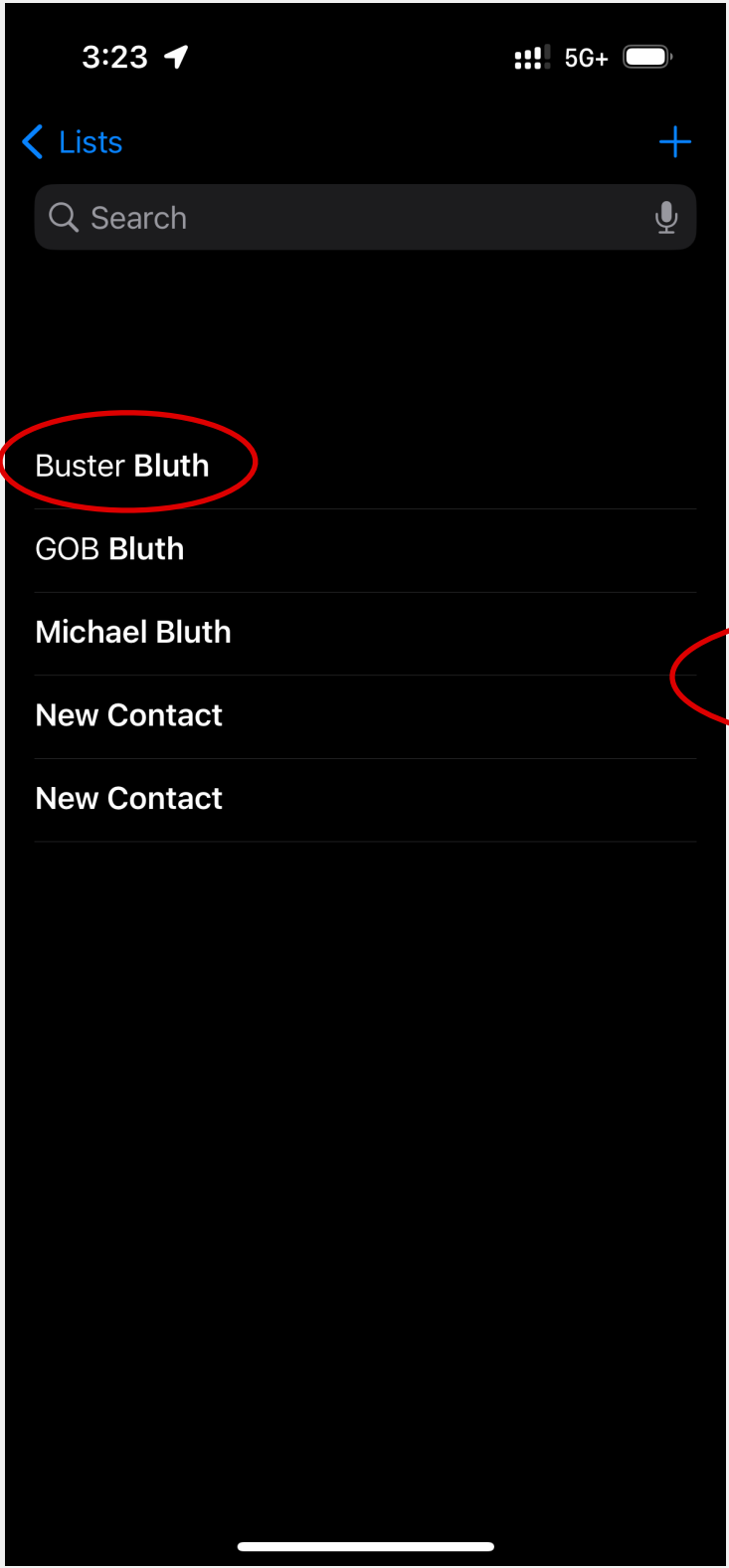
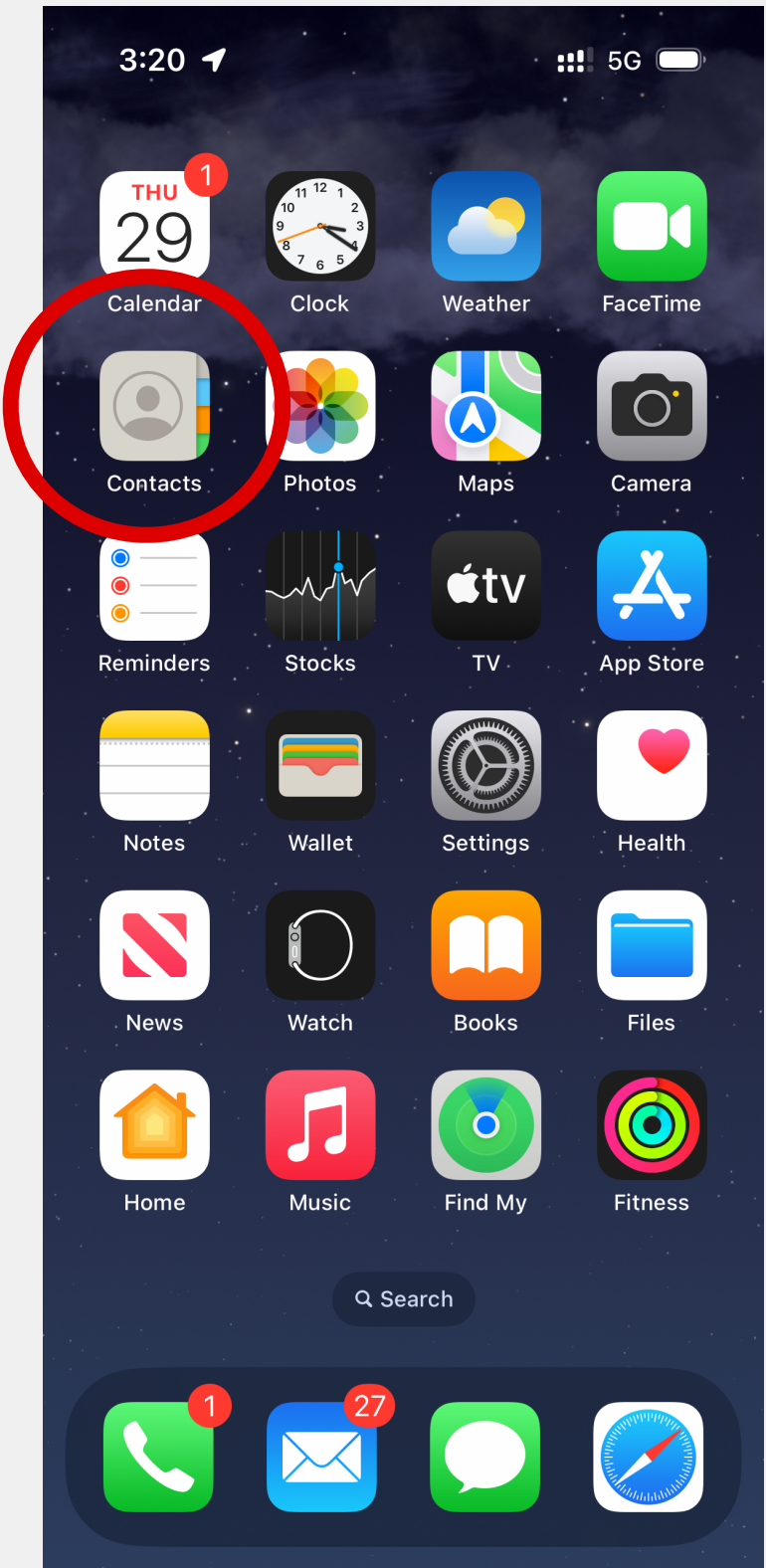
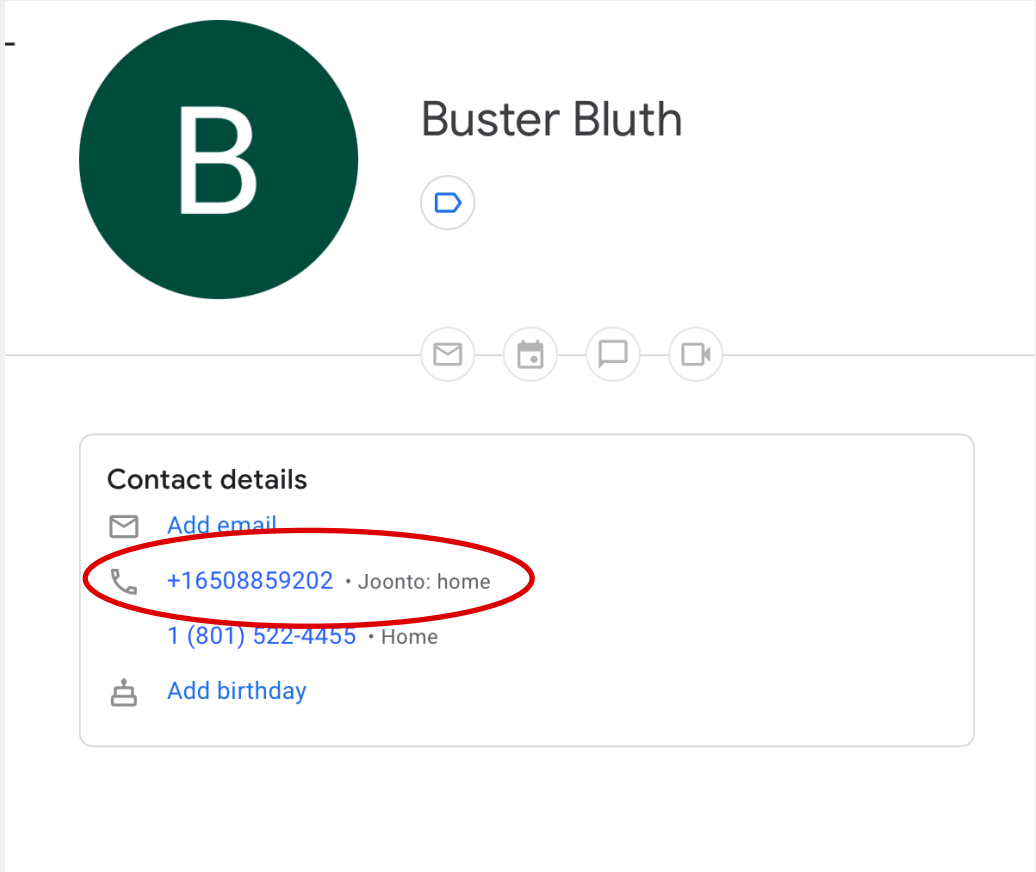
Step 9: Click on any of your contacts to view details
and newly added Joonto number

Step 10: You should see the first Phone Number listed as “Joonto” with associated contact type.

For example, if your contact has a **home** and separate **mobile** number listed, Joonto will add 2 separate vSYNC numbers and labeled 1) **Joonto: home** and 2) **Joonto: mobile**



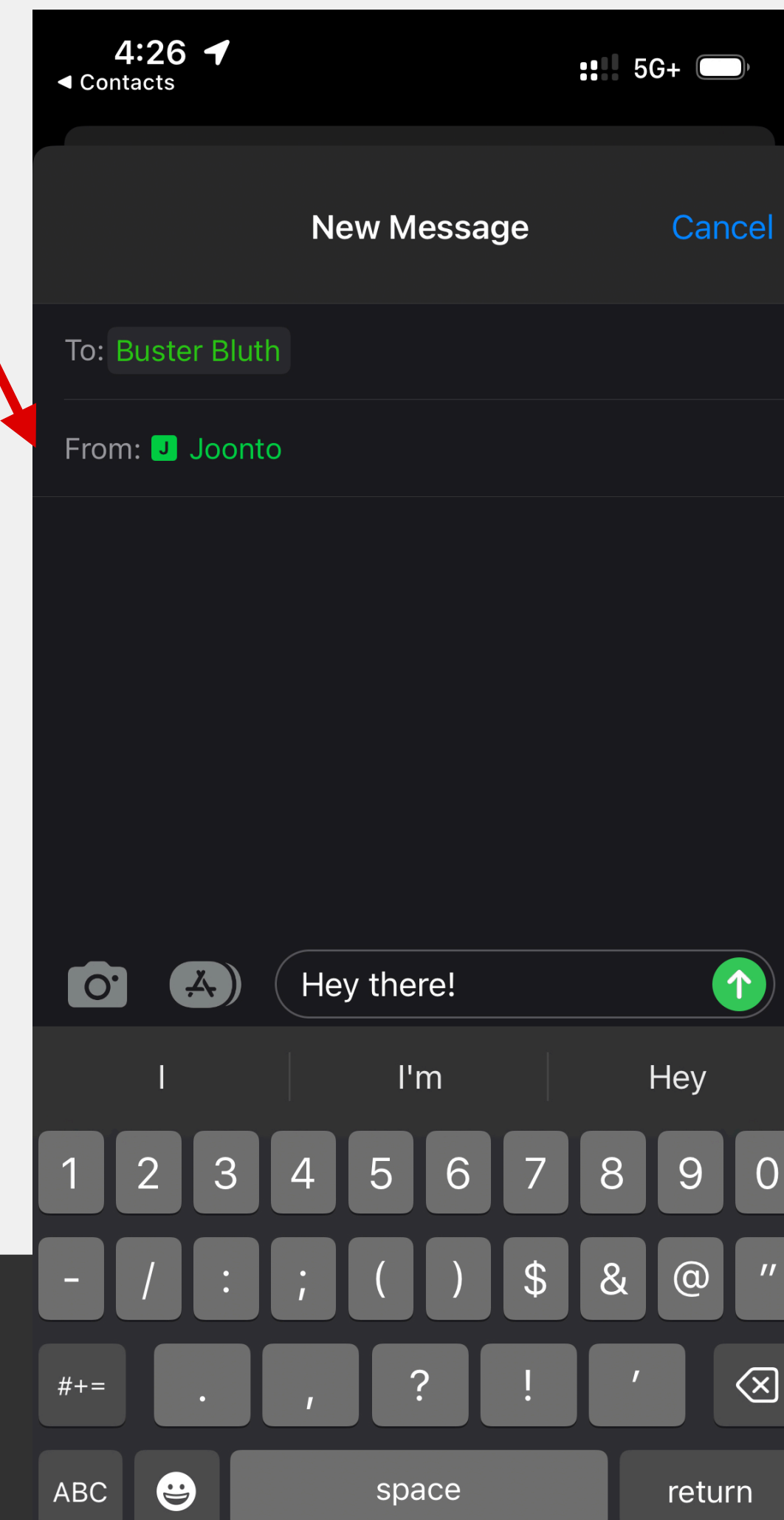
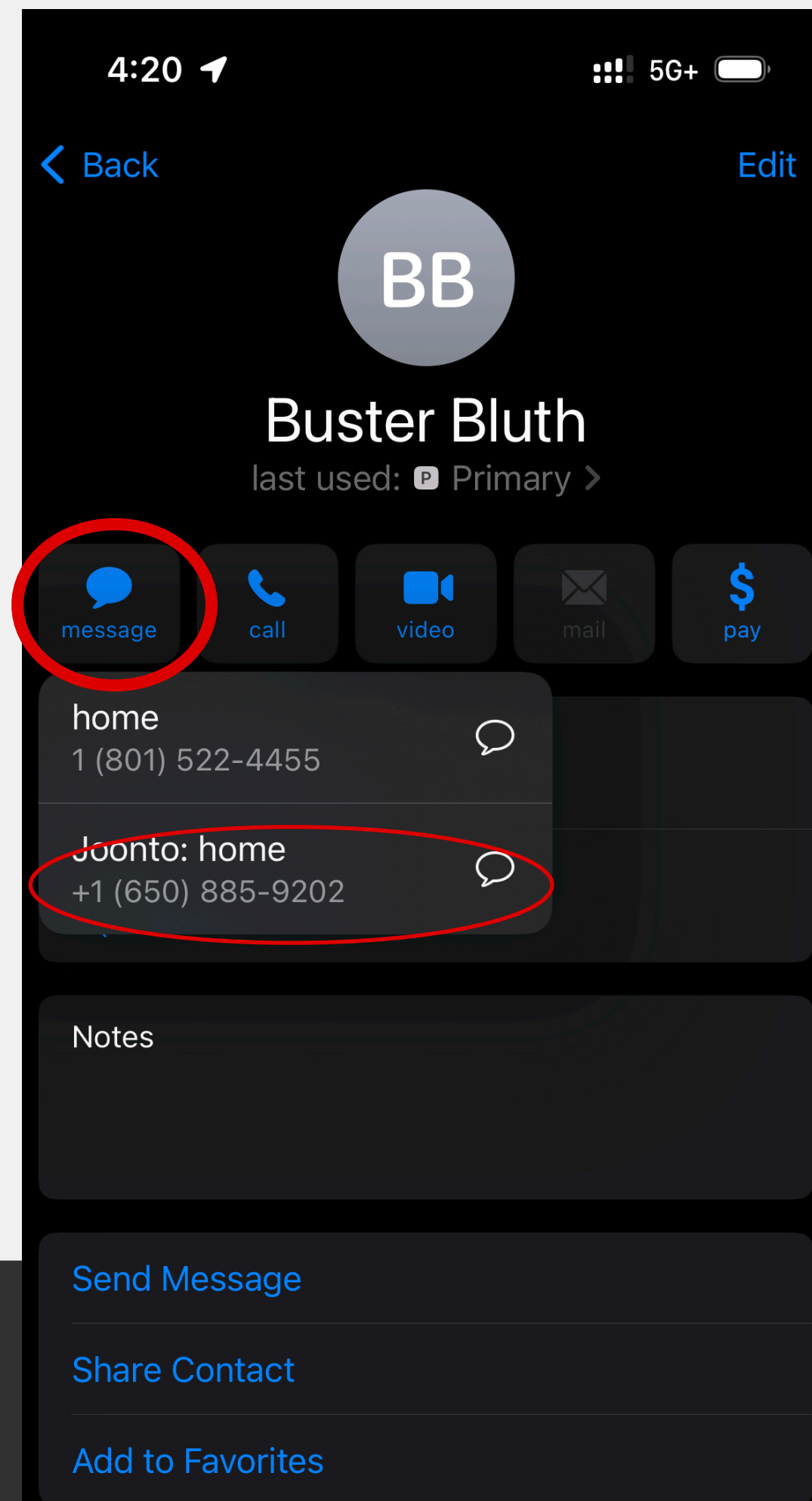
Step 11: Outbound Calls - Let's now open up our contact on our Phone. You can either access your Google contacts with the Google Contacts App OR the built-in Contacts app in your OS.



- a) Click into your Contacts App -> b) Click on a Contact -> c) Click on the Joonto Number -> d) Call Contact from your Joonto Line

Step 12: Outbound Text/SMS - To send a Text SMS message from your Joonto Line to your Google Contact

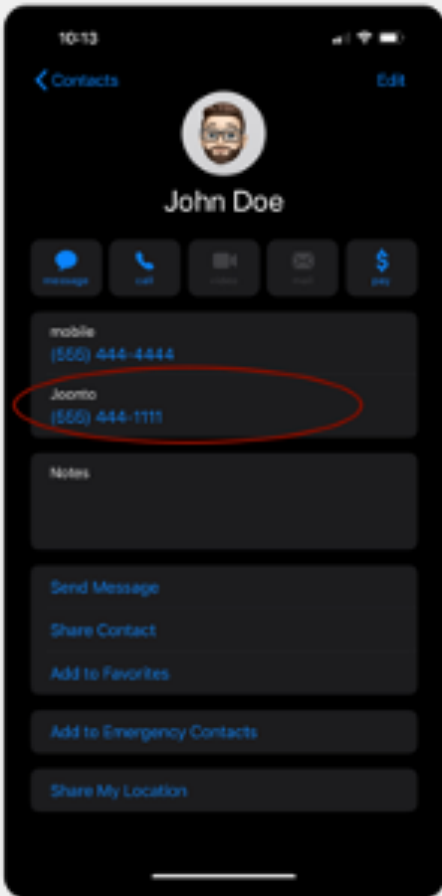
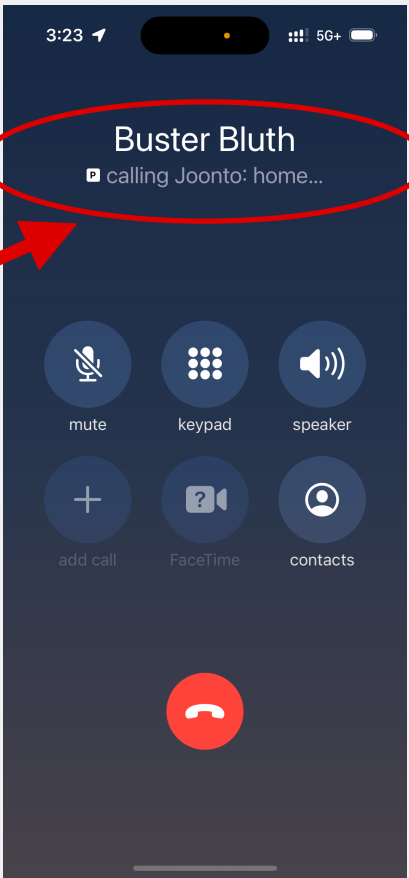
- a) Press and hold the **'message'** button, which shows a pop-down menu.
- a) Now click on the **'Joonto: home'** number
- b) Send a text to your Contact and have it send from your **Joonto Line**



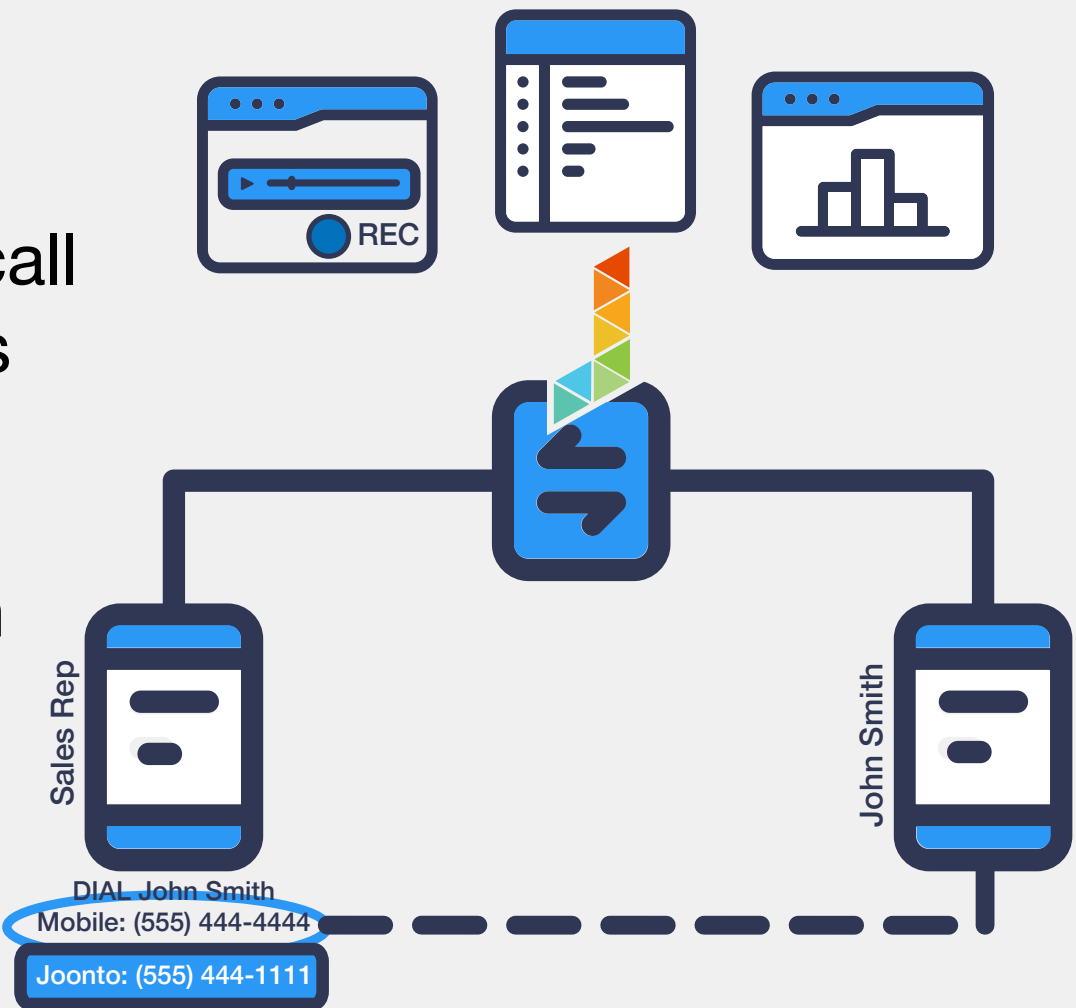
Step 13: *How does Joonto vSYNC actually work?*

Your **Joonto Line** is your new secondary mobile Joonto phone Number

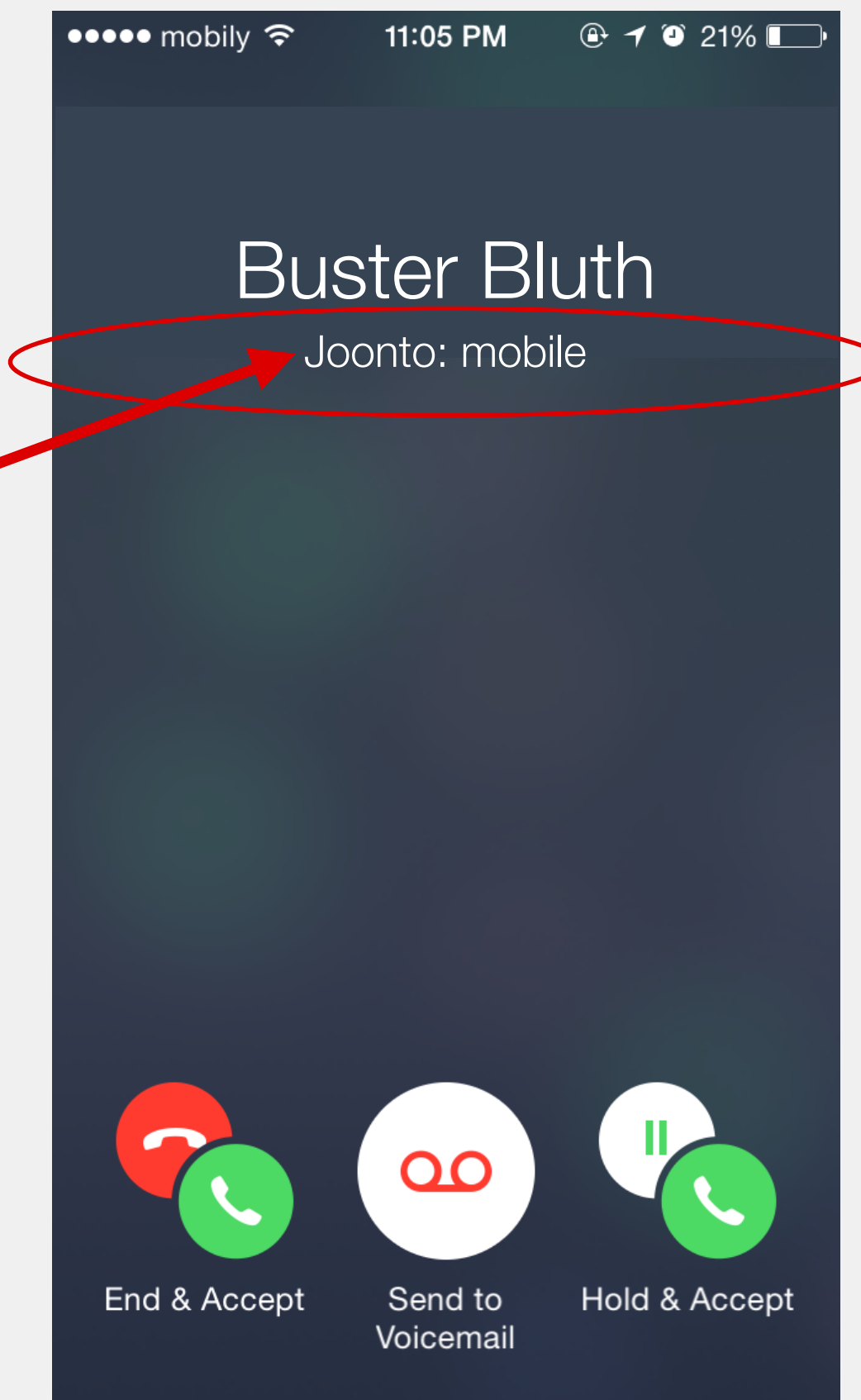
INBOUND: When someone calls your **Joonto Line**, we automatically route the call to your primary mobile number with a virtual (vSYNC) random CallerID/Number. If the contact's primary phone number is listed in your synced contacts, Joonto automatically recognizes the CallerID and shows you the Caller Info *AND* that your caller has called your **Joonto Line**.

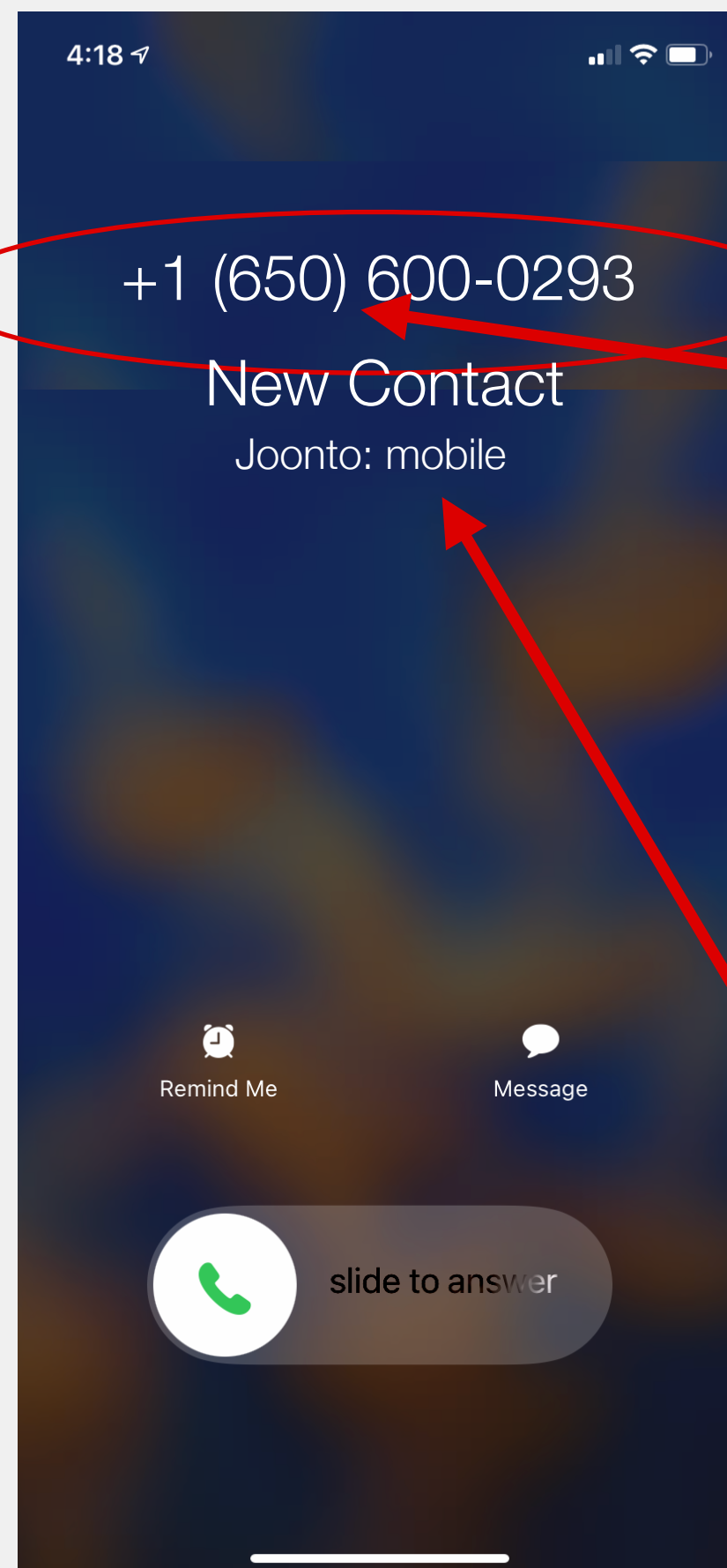


OUTBOUND: When you Dial a Contact's "Joonto" phone label, the call automatically routes through Joonto's cloud platform and then Dials your Contact's original number BUT your **Joonto Line** callerID now appears on your Contact's phone when dialed.



Step 14: *Receiving Calls* - When someone Dials your **Joonto Line** from Contacts in your Google Contacts account, the contact will show a CallerID as well as the fact that the Contact is calling your **Joonto Line**





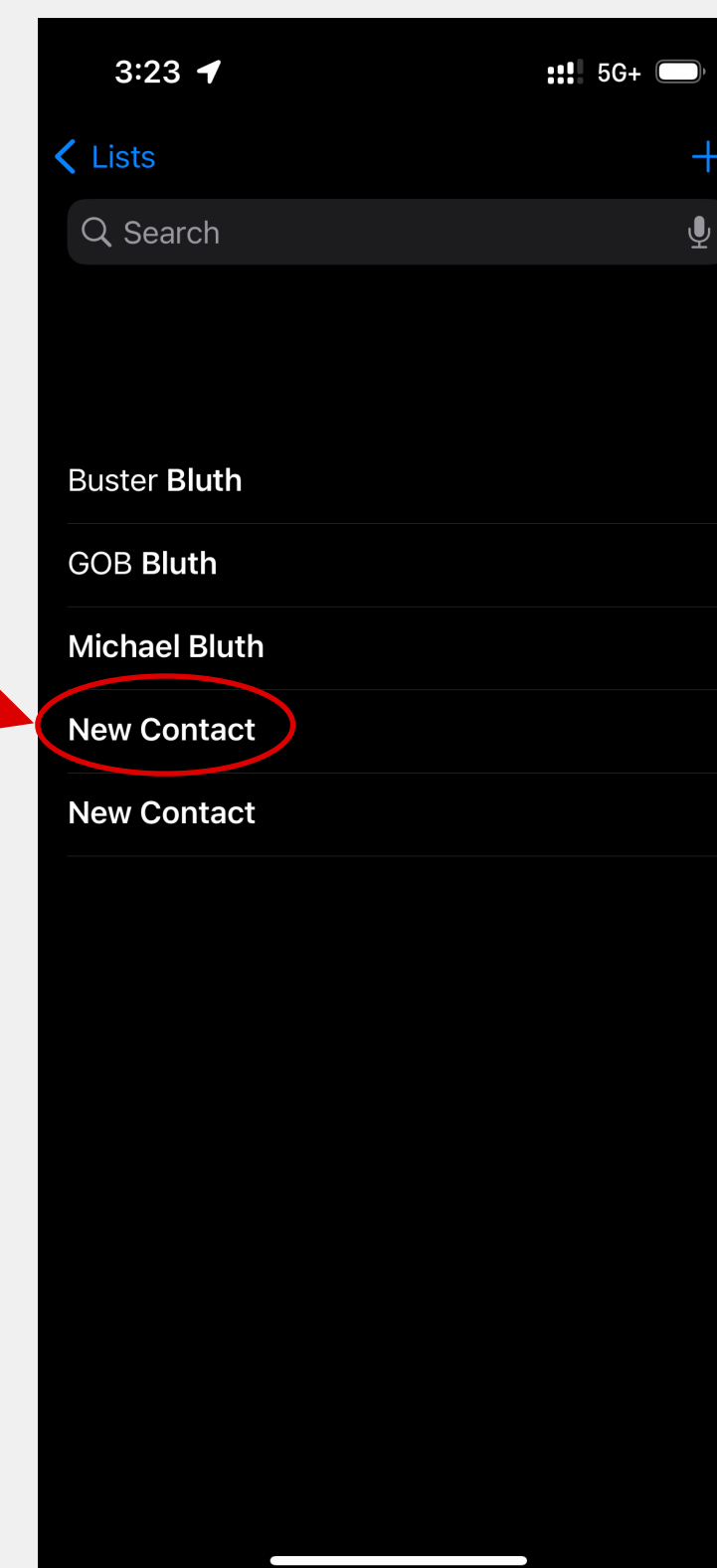
Step 15: **Receiving Calls not in my Google Saved Contacts** -

If a Contact calls your **Joonto Line** and isn't in your Google Contacts account, you will most likely see a new number with a **'650'** area code.

Joonto will create a **'New Contact'** in your linked Google Contacts account

You can now edit the name of the **'New Contact'** for recognizing the caller in the future

Note: Sometimes 'New Contact' will show in the Caller ID depending on the speed of your app syncing with Google's cloud...





 joonto™

For Questions/Documentation:

<https://support.joonto.com>

<https://api.joonto.com>

<https://dashboard.joonto.com>

OR

Email Us at support@joonto.com